

VILLA MARIE DEGREE COLLEGE FOR WOMEN



(Affiliated to Osmania University)

#6-3-1089, Somajiguda, Raj Bhavan Road, Hyderabad, 500082

Tel: +91-40-23391966, 23306302

An ISO 9001:2015 Certified Institution



DEPARTMENT OF COMPUTER SCIENCE

In association with IQAC organises

AN ALUMNI EXTENSION LECTURE ON

Career Advancement

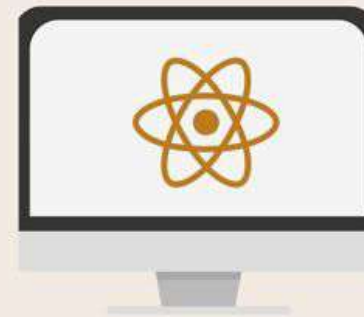
-The Upward Trajectory

Speaker



Nadiyah Akhtari

Training & Policy Site
Lead - Front Line Manager
Trust & Safety | GENPACT
(Hitech)



Date:- 20th September,2022

Time:-9am -11am

Venue:-Dr.Sarojini Naidu
Auditorium

Target Audience:-BBA,
B.Sc(M.S.Cs),B.Com-III Years

Faculty Coordinator:-Ms. L.Sandhya
Assistant Professor in Computer Science















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(Affiliate niversity)

1089. Somaiju Hyderabad - 500082.

Communication Skills =

**TRANSFER OF
INFORMATION**



**GOOD
COMMUNICATION**



**FURTHERS YOUR
EXISTING SKILLS**

HOW CAN I EFFICIENTLY IMPLEMENT COMMUNICATION SKILLS?



Presentation

Speaking on the topic to the audience. Relies heavily on the speaker / presenter to transfer knowledge.

**Merge it
with these skills**



Facilitation

Speaking on the topic to the audience while ensuring maximum participation from the audience, taking their inputs into consideration and driving transfer of knowledge through their interaction.

ABOUT MY CORPORATE JOURNEY



Front Line Manager - Learning & Development
Jul 2022 - Present

- ▷ 7 Bronze & 3 Silver Awards
- ▷ Lean Six Sigma
Trained & Tested - 7 star

Site Training Lead - Trust & Safety
May 2022 - Present

- ▷ Lean Six Sigma
Yellow Belt Certified

CO Policy Lead - Trust & Safety
Jul 2021 - May 2022

- ▷ Received the GLOBAL QTP AWARD
for "Perfect Leader"

- ▷ Developed content and
training materials for client -
Approved & Implemented
Globally

Process Trainer - Community Operations
Oct 2018 - Jun 2021

- ▷ Conducted trainings for over
60+ batches, 1152+ sessions

- ▷ Supporting APAC region with
26+ language support for
critical, life-threatening world
events/ individuals

Process Associate
Jun 2017 - Sep 2018

- ▷ Successfully launched new business for
our Tokyo, Japan site by conducting VILT
Sessions

- ▷ Represented Genpact as Content Policy
Lead for RFPs and secured biggest gaming
company as our client in 2022



